## Northern Virginia Family Service

Marketplace Volunteer Opportunities October 1, 2013 - March 31, 2014

Community Mobilizer	Speaker's Bureau	Certified Application Counselor (CAC)	Navigator
Provide information about the health marketplace to the general public in a variety of locations and settings.  Be a bilingual coordinator to assist volunteers to connect with ethnic minority communities.	Provide detailed information about the Marketplace and instructions for enrollment.  Group presentations can be made to the general public or small businesses.	Work one-on-one to help consumers understand the marketplace and make informed enrollment decisions, in a fair, accurate and impartial manner. Work with Navigators on complex cases.	Work one-on-one to help consumers understand the marketplace and make informed enrollment decisions, in a fair, accurate and impartial manner. Conduct public education activities and refer to other resources.
Attend volunteer training and be informed on the marketplace.	CAC web based training and certificate encouraged. Attend presentation training as required.	CAC web based training and certificate (about 5 hrs); plus supplemental training as required.	Navigator web based training and certificate (about 20 hrs); plus supplemental training.
2 hrs per week	1 presentation per week (about 3-4 hrs)	6-8 hrs per week	Min 30 hours per week
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